



**GETTING IT RIGHT:
GRASSROOTS DELIVERY**

SPEAKERS

MIKE MEYER

- C.E.O.
- 25 years in the field
- 13 years with Inspire Community Services

JOANNE PERRY

- Social Welfare Manager
- 9 years with Inspire Community Services
- Lifetime of experience with people in the area

INSPIRE COMMUNITY SERVICES

Causes:

INSPIRE COMMUNITY SERVICES

Programs:

- 31 programs that aim to out work our causes.
- Created to cater to the specific needs of the community around us.
- Remain flexible to change with the community.
- Look for the gaps in services.
- Seek ways to fill the need.

POPULAR PROGRAMS



OUR CLIENTS

- Stats – client contacts
2013: 35,000
2014: 45,000

- Target group snap shot LGA's
Liverpool, Fairfield, Campbelltown

- Clients

Families, marginalised, disadvantaged, youth.



PROGRAMS: FOOD

FOOD ASSIST

- Mainly out of our Sadleir Office
- An emergency Relief Program
- Accessible to everyone
- Only once every three months
- Essential food items (rice, bread,)fresh food and vegetables
- Good quality food
- Non-judgmental service



PROGRAMS: FOOD

FOOD CARE

- Weekly program
- At all Inspire Community sites
- Self-funded program
- \$5 donation per hamper
- It empowers our clients to meet their own needs
- Value for money
- Friendly non-Judgmental service



PROGRAMS: FOOD

CHRISTMAS HAMPERS

- 1500 hampers given out to those in need.
- Recipients are nominated by others, referred through other agencies / programs
- Relies on donations, from organizations and individuals.



PARTNERSHIPS

COLLABORATIVE APPROACH

- We do it better together.
- It makes the job easier.
- We deliver quicker results.

GRASS ROOTS DELIVERY - The Take Home

WHAT DO WE DO?

ENGAGE CLIENTS

- Look for the Gaps, We see a need and we fill that need.
- We support, encourage, build confidence
- Non discriminatory
- Non judgemental
- Make it happen.

GRASS ROOTS DELIVERY - The Take Home

WHAT DO WE DO?

HOLISTIC APPROACH

- Meet the people where they are at eg Food Assist
- They get involved with the process eg Food Care
- Christmas Hampers
- People may come to us with a food need but the real need is they are under employed,
- Referring internal and external
- We build their confidence and encourage them.
- Give them control

GRASS ROOTS DELIVERY - The Take Home

WHAT DO WE DO?

HAND UP

- Hand out and hand up
- Clients come back to volunteer they want to give back
- Clients take control of their lives

GRASS ROOTS DELIVERY - The Take Home

WHAT DO WE DO?

CHALLENGES

- Dealing with broken family units.
- Having enough resources to keep doing
- Financial capacity and running out of food.

GRASS ROOTS DELIVERY - The Take Home

HAND UP

HOLISTIC APPROACH

ENGAGE CLIENTS

CHALLENGES

Any questions?